

I first met Randall at a special Ubuntu Meetup event for the OLPC's X0 laptop users. That was my first experience with a Ubuntu event, so I did not go in with much expectation. It was a small event, as there were probably not too many Vancouver owners/users of the X0. So fortunately for me, I got a lot of wonderful help from Randall as he assisted me in installing Ubuntu into the X0. I was a Ubuntu/Linux newbie and needed guidance every single step. Randall was so patient that I had no trouble going through the installation process and now, I am a proud user of Ubuntu on the X0, which has become a talking point wherever I take it.

Since our first meeting, I have come to experience Randall in action many more times, essentially at Ubuntu events, such as the wonderfully organized Support Saturday. Randall's passion about Ubuntu, but coupled with his calm manner and clear explanations, always makes it easy to connect with him. I think he's a perfect organizer and promoter - a true leader - in developing the Ubuntu community in Vancouver. I am very glad that I am accessing this supporting community because of Randall.

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Michael Yue  
Vancouver, BC