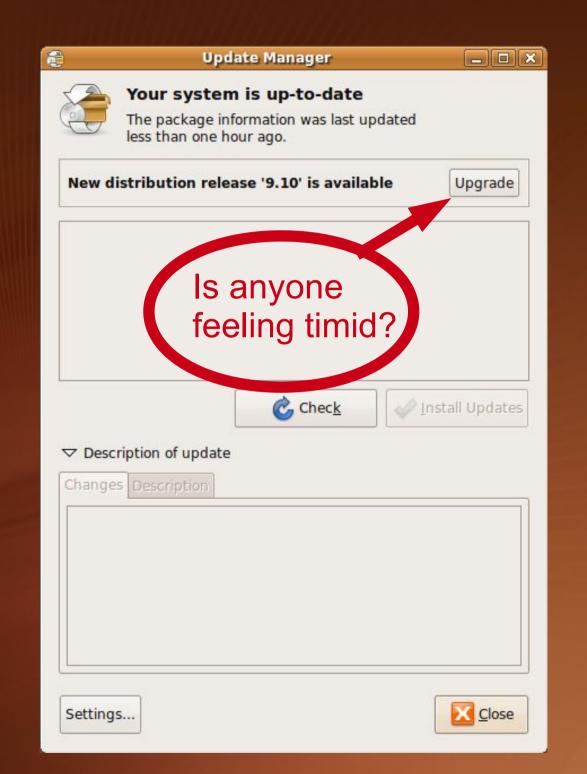


# Lightning Talk



# Getting Karmic Support: From the People in Your Neighbourhood

Presented By: Randall Ross



- Decide how much risk you can tolerate
- Do you have a single system? Do you need it to be available and working 100% of the time?



- Decide how "clean" you want your system to be
- Do you want your old data, settings, and applications moved to Karmic, or are you okay starting fresh?



- Backup your data! (Before you start)
- Usually that means everything in your /home directory
- Back up to an external drive (USB works well)



- Backup your data!
- Usually that means everything in your /home directory



- Test-drive
- Use a USB stick, for persistence
- Check for anomalies



- Check your peripherals
- Do you have old / weird / new hardware?
- Do they support Ubuntu?
- Launchpad is a great resource to check



- Is your PC designed for Ubuntu?
- Are you buying a new one?
- http://system76.com
- Until we get a local vendor (hint)



#### From the Trenches

- So you've done it!
- Read the amazing "What to do Next" guide here:

http://blog.thesilentnumber.me/2009/09/top-things-to-do-after-installing.html

 Covers things like installing DVD support, restricted-extras, additional cool apps



- Having problems?
- Don't panic. Really!
- You have a LoCo ;)



#### From the Trenches

 Use Launchpad to get Local support from people you know

http://answers.launchpad.net/ubuntu



- Still having problems?
- Come to SupportSaturday and Rescue Centre events
- We have an "Upgrade, Install & Tweak Fest" planned



From the Trenches

## Questions?

